

Who could you talk to at school?

- Any grown-up:
 - Maybe your teacher or another grown-up in class?
 - Maybe Mrs Dodd?
 - Maybe Mrs Furness?
 - Maybe a dinner lady?

How will we help you?

- We will always listen
- We will find out what is happening
- We will do everything we can to make you feel better
- We will keep you safe

YOU ARE NEVER ALONE. SOMEONE IS
ALWAYS HERE TO HELP YOU AND MAKE YOU

SMILE 😊



Creswell C of E Infant & Nursery School

Child Complaints Procedure

Our vision:

'Celebrate life in all its fullness ensuring that every child achieves the very best they can in their time with us, in a happy, safe and exciting environment'

Our mission statement:

Respect each other

Aim to achieve

Independent learning

Nurture your belief

Be the best you can

Own everything you do

Working together

Safe and true



If you are feeling:

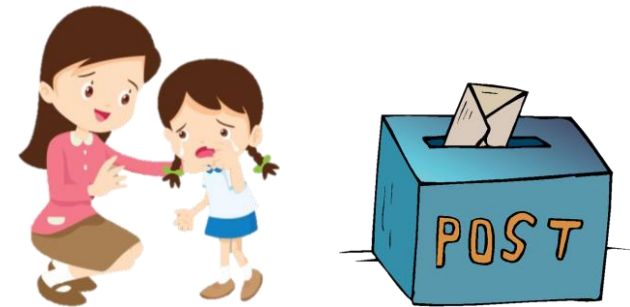
- *unhappy or sad at school*
- *unhappy or sad about someone at school*
- *unhappy or sad about something happening at school*
- *upset or sad about something has happened at school*



then this booklet will tell you what you can do...

Things you could do when you are feeling unhappy or sad:

- *Talk to your parent/carer or someone in your family*
- *Talk to a grown-up who you trust in school*



- *Write down what is making you unhappy or sad and post it in the 'worry box'*
- *Ask someone to help you write down what is making you unhappy or sad and post it in the 'worry box'*

NEVER KEEP IT TO YOURSELF